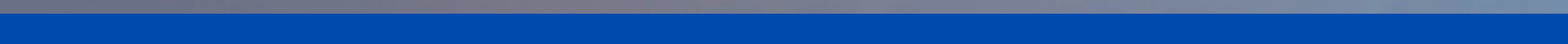




**GOULBURN
VALLEY HOSPICE
CARE SERVICE INC**



**34TH
ANNUAL REPORT
2021/2022**

Vision Mission Statement

Vision

A community where life limiting illness, death and grief are managed with respect, choice and compassion.

Purpose

GV Hospice Care provides a responsive specialist palliative care service to individuals, their families and carers 24/7 and at no cost. The service adapts to the needs of our diverse community by partnering with other services to empower the individual, achieving positive palliative care outcomes.

Our Values and Behaviours

- **Respect**
 - We respect our patients, their carers and their right to choose
- **Teamwork**
 - We value the contribution of each other as team members
- **Dignity**
 - We treat everyone as worthy of respect and maintain their dignity at all times.
- **Belief**
 - We believe in the capacity of our clients and their carers, each other and the service we provide.

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Proud GVHCS History

1989

- Jenny Lewis Interim Co-Ordinator
- Vision "Dying is part of living"
- \$49,000 received and 8 Welsford St was leased



1991

- Jenny Trewartha commenced as Co-ordinator

1993

- Rotary Hospice House was opened



1994

- The GVHCS Opportunity Shop was opening



1996

- The Department of Health received funding of \$71,000
- The community rasied \$201,000

1995

- 114 patients for year
- 26 died at home
- 3.4 FTE Nurses on staff

1998

- Bereavement Counsellor commenced 2 days a week

2000

- GVHCS received increased funding from the Department of Health



2003

- Carmel Smith was appointed Executive Manager



2004

- The service created a relationship with GVH
- 138 patients referred

2017

- The Opportunity Shop was upgraded and launched by John Beaver and Ric Sofra



2008

- Purchase and renovation of 102 Balaclava Road began



2018

- Faye Hosie began as the Executive Manager



2021

- 102 Balaclava Rd began construction and staff moved to 31 Welsford St



2022

- Kaye Gall appointed Interim Executive Manager
- Wendy Ross appointed as Executive Manager August '22



President's Report



On behalf of the GV Hospice Committee of Management, I would like to present the 34th Annual Report.

This has been another tumultuous year, with many challenges, rewards, changes, disruptions, uncertainty, new beginnings and of course Covid and all that comes with it.

I know the Committee of Management joins with me in congratulating and thanking our wonderful clinical staff, administration staff, Opportunity Shop staff and volunteers for their dedication, passion, professionalism and commitment to Hospice and those we care for, in what has been a difficult year.

We have seen a number of key people leave our organisation throughout the year. Dr. John Hetherington, who was on the Committee of Management for about 27 years and a former President for 14 years and Wendy Cook, also a member of the Committee of Management and Friends of Hospice who served for 29 years including as a former Secretary of the committee and President of The Friends of Hospice, an office she continues to hold. We will miss them both and thank them for their valued service to Hospice over many years.

We are fortunate to have a new member on the committee, Terri Cowley, a radio announcer and journalist who has taken on the important role of Communications.

GV Hospice has always been blessed with excellent leadership from our Executive Managers. Sadly this year Faye Hosie who has been with us for four years tendered her resignation due to ongoing health issues, which the Committee of Management accepted with deep regret. Fortunately for us, Faye has stayed involved in a voluntary capacity.

Whilst Faye was on leave, we employed Kaye Gall as the Interim Executive Manager. Kaye continued to lead GV Hospice forward during some particularly challenging times and we are very grateful for her expertise and direction.

In May this year we announced the appointment of Wendy Ross as our new Executive Manager, Wendy has had extensive experience in the private, public and Not for Profit health care sector and we look forward to her commencement in August.

GV Hospice relocated to an interim building in Welsford Street whilst our new GV Hospice Community Palliative Care Hub was being built. The building is progressing well and there has been a number of site visits by the committee.

We owe a debt of gratitude to the Committee of Management members who spent many hours volunteering their time and expertise ensuring the building meets all expectations.

Vice President John Beaver for his exceptional project management of the building works, Treasurer Greg Luscombe, for ensuring our finances meet our obligations and Ric Sofra for his legal knowledge and advice.

The whole of our Committee of Management volunteers their time and skills to ensure there is a quality palliative care service which is at no cost to those who need it, when they need it.

Whilst the Victorian Government provides funding for our services during business hours, the main reason GV Hospice is able to provide an after-hours palliative care service is because of the continued generosity of our community through their fundraising efforts.

We are extremely grateful to the organisations and individuals who support us, some have been doing so for many years, some for the first time this year, some have used our service and know the importance of being there in times of greatest need.

Thank you to the Opportunity Shop staff and volunteers for their support, the Friends of Hospice for their continued fundraising efforts, the organisations that have raised funds on our behalf, particularly the Rotary Club of Shepparton Central and the Rotary Club of Shepparton as well as Soroptimists, Skeeta and all those recognised in the Donation and Gift record.

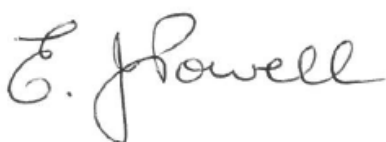
I would like to make particular mention of the Goulburn Valley Hospice Rallye Committee, their participants and sponsors for their 25 years of wonderful fund raising for Hospice.

This year the Rallye raised \$100,000 including a generous donation from an anonymous benefactor, which brings the total funds raised over the 25 years to just over an amazing \$1 million dollars !

GV Hospice continues to improve its performance and service to the community, in this year's report by Palliative Care Outcomes Collaboration (PCOC), GV Hospice performed over the year in the top three out of 72 similar community palliative care services in Australia.

Congratulations to our entire team, which also includes the clinical partners. We are so proud of the work you do.

In conclusion, thank you every one for your support.



President Committee of Management

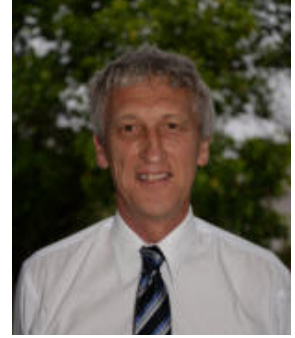
COMMITTEE OF MANAGEMENT



Jeanette Powell
President



John Beaver
Vice President
Building Chairperson



Greg Luscombe
Treasurer



Michelle Luscombe
Secretary



Robert Sands
Quality & Risk Committee
Chairperson



Terri Cowley
Community Engagement
Chairperson



Dr Paul O'Dwyer
COM Member



Michael Blake
COM Member



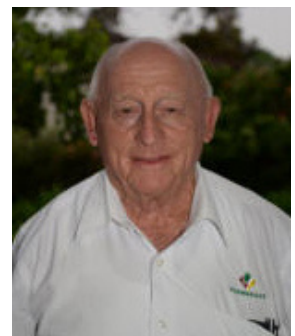
Ric Sofra
COM Member



David Shipston
COM Member



Lindsay Symons
COM Member



Les Young
COM Member

Executive Manager Report

As I write this report GV Hospice looks forward to the new era planned for GV Hospice Care in 2022-2023 including moving into a purpose built palliative care hub to support the delivery of enhanced community palliative care services now, and into the future. It supports and recognises the specialist service it provides and the future improvements, including enhanced multidisciplinary staffing, education and patient and family services.



The year 2021-2022 provided many challenges for GV Hospice Care staff, patients and families including the covid service restrictions, farewell of staff and welcoming of new staff members to the team.

Some of the farewells have been premature and tinged with sadness. In March sadly Faye Hosie, the Executive Manager, resigned following personal health issues. Faye continued to provide advice in a voluntary capacity to ensure the new building achieved its long term vision and planning. We wish Faye all the best with her health and future plans!

I joined the team in January 2022 following the impact of Covid and staff availability. The team has shown incredible resilience and compassion to the patients and their families. I have come to understand an amazing organisation and team, that is committed to incredible care and compassion to community members and their families, that require support and guidance following a life limiting end of life diagnosis or during the final days of their life.

As one senior staff member reflected “Our world’s, both professional and personally, have been impacted by a turn of events no one could have prepared for beginning with Covid.”

Shepparton should be incredibly proud of GV Hospice Care and the 24-hour, 7 day a week service provided to the Greater Shepparton community. Through all the adversity the service benched marked against 76 other community palliative services nationally, in the top 3 or above. This year the team has learnt on the run, learning new skills to ensure the services were maintained. For example: Telehealth, enhanced PPE protection, working from home and limiting the Covid impact on staff availability by dividing the small teams into groups to prevent cross infection of staff.

January 2022 allowed the team to regroup as exhausted and shattered as they were. The Team refocused on the changing demands including increasing demand within the community, direct discharges from hospitals to the community to ensure family contact, support of individual staff members

on extended Covid leave and a maintaining a commitment to best care. This provided a focus for the team and ensured the ongoing delivery of specialist palliative care services to the community.

The team realigned into a clinical and client support administrative team providing flexible and timely responses.

Contact with Volunteers was maintained throughout the time of Covid restrictions and therefore the patient, Op shop and fund raising volunteers have been eager to reconnect and resume their roles with the newly appointed Community Engagement and Volunteer Coordinator Maree Chin in March 2022. Combined training and a review of the existing roles of the volunteers see the promise of new volunteers joining the team with a few of the older volunteers choosing to resign their roles after many years of volunteering.



The care of bereaved and grieving carers and their extended families has been difficult during this time of isolation, restricted access and end of life care. GV Hospice Supportive Care Team have continued to provide telehealth health services throughout the covid pandemic and reactivated face to face bereavement groups in 2022, to support those in need. The team is currently busy providing support and is key to the multidiscipline care provided to our patients and carers at GV Hospice Care. They have been active working with partner services and providing leadership in complex situations.

The Op Shop opened following 6 weeks of Covid closure in mid 2021. Re-opening demanded that the business needed to learn how to alter its business model to adapt to the challenges of the Covid pandemic.

If I measured the successes of the last 12 months by the clinical outcomes, growing demand, thank you cards, flowers and small acknowledgments then I believe we have maintained a service that GV Hospice Care can be proud of. The generosity of the Op Shop, community donations and the community in general has ensured that the 24 hour service at no cost to patients has been achieved for all who have sought it. Although only with the organisation less than 12 months I continue to be impressed by this organisation and the services that GV Hospice Care is.

Kaye Gall

Interim Executive Manager

Listening To Our Clients

GV Hospice has learnt and been reminded by our clients and carers direct feedback, that the importance of listening and ensuring that we have robust communication and referral pathways with our service partners is key to the delivery of timely care and support from the patient and families point of view. This has been challenged during the covid period due to staff shortage and changes in service delivery. The team has worked hard to ensure this does not occur.

Demonstrating a flexible approach to the provision of care assists in the delivery of the individual's needs and choices of care. This has included direct discharges from Goulburn Valley Health, supporting families with supported online clinical consultations.

The feedback also informed the importance of internal communication systems, including phone call responses and clinical assessment and practice by all within the extended clinical team.



"at any hour of the day. We are so grateful"



"special thank you for caring for Mum.....I learnt a lot about caring for some one that's very sick from you"



"so very caring, so very special"



"not only helpful with what we needed to know but always so cheery and positive with us"



"thanks for being there for all of us"

Client Story

Patricia Mary Padfield (known as Pat) was 92 when she passed away on the 25th of February 2022 under the care of the Hospice nurses. Pat led a very productive life with an excellent work ethic, owning a number of businesses (a sports store in Melbourne and takeaway food stores in Finley and Tocumwal, NSW.)

She was a beautiful seamstress and sewed all her life, including dressing her four daughters as they grew up. Pat always said she was a basic cook; however she was a very good cook.



Pat Padfield and her daughters

From early days with her young family, she always preserved fruits and made jam, sauce, relish and pickles. Her kitchen cupboards were always abundant with her delicacies. This was a habit until Pat's final days.

When Pat's eldest daughter (Corrinne Bugg) was diagnosed with pancreatic cancer and the Hospice nurses began their supportive work, Pat moved to action and decided to fundraise for Hospice by selling her wares. She always thought a recliner would be a great option when GV. Hospice moved into their new building.

Just a couple of months before her death she was still making jams and sauces with the help of her daughter Robyn and neighbour Jenny, who would do the heavy lifting. Mum (Pat) always believed an active, productive mind and body was essential to have a reason for living in her final years.

Little did Pat know, Hospice would be supporting her end of life. Initially Pat would turn the nurses away saying, "Oh there's others that need them more than I." When Pat became palliative the Hospice nurses weaved their magic, ensuring her end of life was calm, peaceful and untroubled.

It was our Mum, Pat's wish to give back to Hospice. We hope this recliner can be used by other patients like Pat or even when the nurses need a spell!

Thankyou for your care.

Jan Gill Kirkman, Terry Padgett and Robyn Mathieson

Clinical Manager Report



As I reflect on the last 12 months I feel a sense of pride and excitement. As a team we have witnessed a year of many changes, challenges, endings and new beginnings.

We farwelled a number of staff in the last 12 months due to retirement, new opportunities and illness. Each of you have contributed to this incredible service and its living legacy within our community. Along with our farewells we also welcomed a number of new staff to the team during this time with great excitement.

The GV Hospice team have continued to provide our clients and families with unwavering care and compassion in a time of great uncertainty during the COVID-19 Pandemic.

August '21 saw the City of Greater Shepparton in lockdown and in order to protect our clients and team the service had no choice but to make many changes to our service delivery methods. The team had to split physically in an attempt to reduce risk and protect our community. It was an amazing team effort to get through this time with it taking both a physical and emotional toll on staff.

Our dynamic team displayed an ability to adapt in an ever changing environment. Our workplace rules and regulations were changing by the minute and as a team we had to adapt quickly often with little understanding of what tomorrows landscape would look like. Our delivery modalities had to evolve with handovers and Multi-Discipline Team Meetings (MDTM) taking place on online platforms, telehealth became part of everyday practice with visits being completed by telehealth where possible and new screening tools developed.

Staff were versatile in working from home where possible, while continuing to provide in home care. In home care came with a need for additional personal protective equipment (PPE) and infection control measures were enhanced. The resilience shown by our staff during this time is to be commended.

Our Palliative Care Outcome Collaboration (PCOC) results were a reflection on the team's ability to provide a high standard of care to our clients through a difficult time and to be named 3rd nationally for community palliative care service, is an incredible achievement.

The most recent Palliative care outcomes collaboration (PCOC) results January – June 2022 have continued to improve, demonstrating best practice clinical care, with the service rated highest in the nation. I take my hat off to the team who continue to amaze me with their strength, belief, empathy and support for each other, our clients and families.



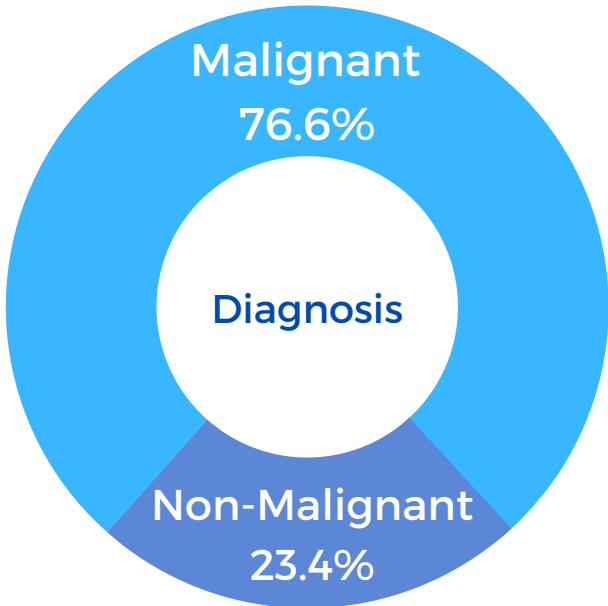
Not only are staff endeavouring to provide quality specialist palliative care to our community, but GV Hospice is supporting five registered nurses in ongoing specialist palliative care education, through Flinders University South Australia over the last 12 months. This is an exciting time for the new era of G V Hospice, within our new palliative care hub building providing many new opportunities in care provision for our clients and families.

Acting Clinical Manager: Annie Jorgensen

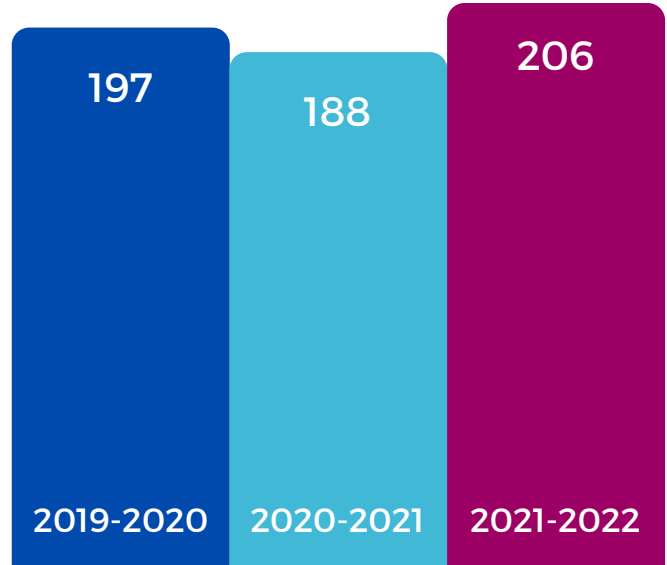
Clinical Success

Clinical Demand Continues

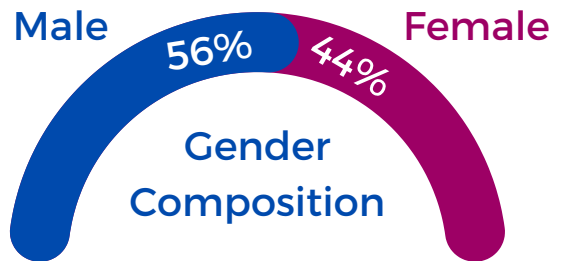
Aboriginal & Torres Strait Islander



Persons receiving care from GV Hospice Care are living within the boundaries of Greater Shepparton LGA. In 2021-2022, they reflected the following profile:

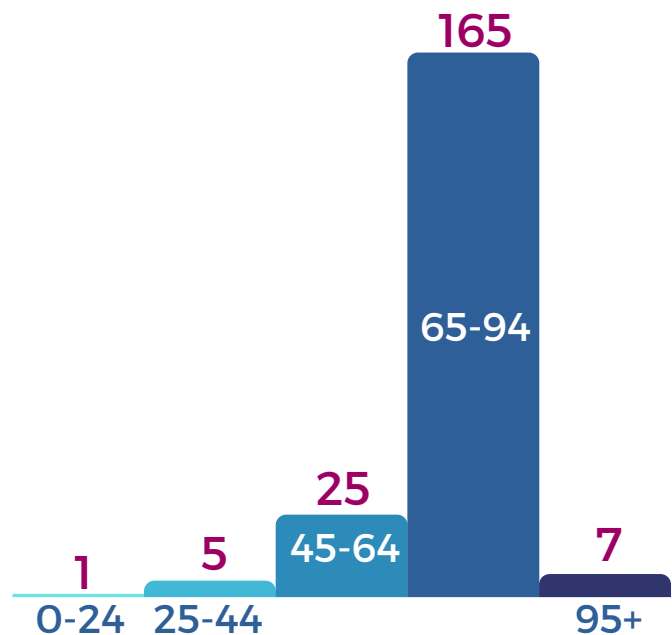
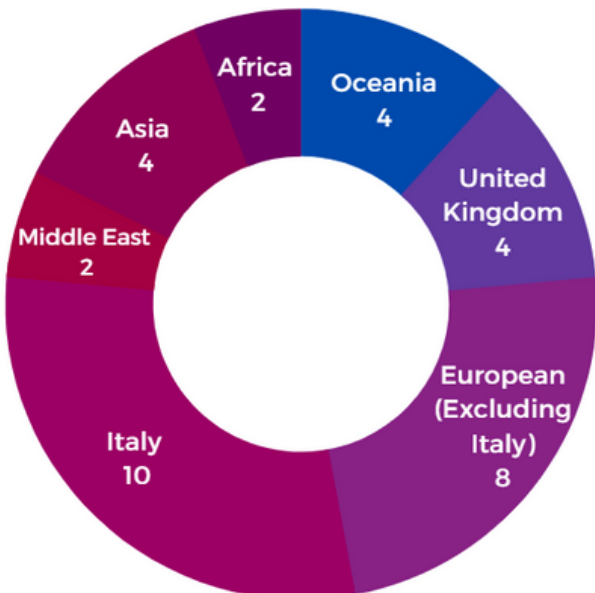


Total Client Numbers



Gender Composition

In a total of 206 clients in 2021-2022, 172 clients were born within Australia. The other place of birth are displayed below.



Age of Clients

Clinical Achievements

Palliative Care Outcomes Collaboration (PCOC)

GV Hospice Care has participated in the national palliative care outcomes benchmarking program for community palliative care services since its beginning in 2009. The program's primary objective is to systematically improve patient palliative care outcomes (including pain and symptom control).

At GV hospice the framework is embed into routine clinical practice, creating a common clinical language for those within the team. This helps identify and respond to patients and their family need, improving access to palliative care, and generating consistent information related to planning and care delivery.

This program led by the University of Wollongong is a voluntary program, regarded as a core national palliative care program funded by the Australian Government Department of Health.

At the conclusion of the 2021-2022 financial year GV Hospice is very proud of their ongoing improvements and current outcome results. GV Hospice care has demonstrated compliance with 19 of the 20 clinical outcomes. Bench marked at a state and national level for community palliative care services this demonstrates.

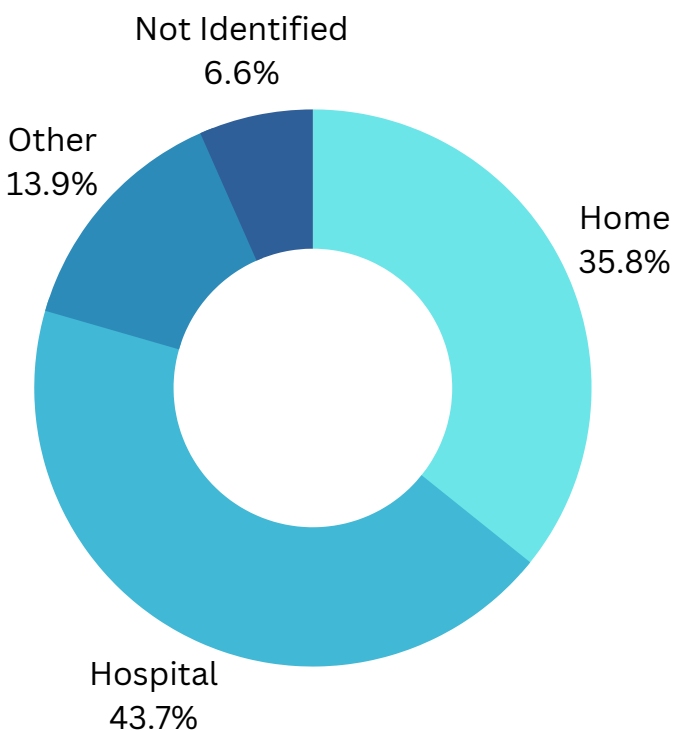
Patient Outcomes

GV Hospice		Victoria		National (Australia)	
Total outcomes achieved	%	Total outcomes achieved	%	Total outcomes achieved	%
19	95%	6	30%	6	30%

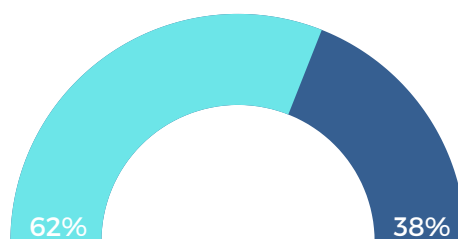
How has GV Hospice Care achieved ongoing improvements in palliative care clinical outcomes of care:

- Formal weekly phase meeting clinical discussion
- Meeting includes “Track and trigger identification systems” adopted to highlight significant changes in the patients phase of care and therefore requiring timely responsive care and interventions
- Structured handover process to ensure all unstable clients are known and care is planned
- Clinical discussion re PCOC outcomes over many years
- Data dives to understand contributing factors to address variations in practice
- Clinical practice is reflected in the PCOC outcomes
- Consistency of practice has proven to provide positive client experience and improved PCOC measures
- Known palliative care registered nurses provide to the client, afterhours clinical advice and early interventions to enable people to stay in their place of preference

Clinical Care



Of 142 patients, 82% died in their place of choice.



Of 228 supportive care interventions, 62% received active counselling and the other 38% received routine support

837 hours of after hours care delivered by palliative care nurses

Opportunity Shop Manager Report



2021 - 2022 provided renewed challenges in the delivery of retail businesses, including 6 weeks of Covid lockdown, shopping hesitancy and people cleaning out their homes with great vigor.

The Op Shop has retained nearly all of its volunteers and continues to receive applications from new volunteers wishing to join the team.

The volunteers play a major role in the day to day running of the shop providing up to 200hrs/week hrs volunteer hours a week. They are an amazing group of people who have continued to support the Op Shop Team myself, Nancy and Brian.



Staff member Nancy Sessions and Op Shop Volunteers

The closing of the shop during Covid restrictions and with everybody in locked down created additional challenges for the Op shop, as the community busily cleaned out unwanted belongings resulting in additional donations and waste that the Op shop staff and volunteers were unable to process and keep up with the demand. This was further complicated with nightly bin raids producing poor quality damaged goods were found not suitable for sale or recycling and therefore the rubbish disposal increased.

This resulted in increased waste, filling a full skip daily at a price of \$110/bin for removal and additional packing of recycled bagged rags with non-processed clothing. This resulted in closure of the donation bins at the end of January whilst we reviewed the systems and processing practices at the Op Shop.

At the end of this financial year we are proud to report that we have finished with a good year. Customers have continued to support the Op Shop business including the purchases of clothing, brick a brac and furniture, which have continued to growth in sales over the last 6 months.

The funds that we have generated this financial year continues to support the after hour's community services delivered by the Hospice palliative care team.

I would like to thank all the wonderful volunteers and staff for everything they have done. We provid a family like atmosphere that supports all who contribute to the team and will continue to make this shop a safe place for our wonderful customers.



Strategies for a new beginning at the Op Shop:

- The bins have remained closed on weekends and public holidays to reduce the non lawful access and generated mess.
- The Op Shop focussed on the processing of the excess donations and ensured that the back log was addressed.
- We increased our saleable items with additional ironing and targeted sales of stored product.
- The introduction and promotion of pick ups from home by the Op Shop van further improved the quality of donated furniture and goods received.
- Retrieved the safety in the working areas so that workers and volunteers could work more effectively.

Op Shop Team Leader: Darlene Crossley

Volunteer & Community Engagement

Maree Chin was appointed to the role of Community Engagement and Volunteer Coordinator in February this 2022 and inherited a small list of client care volunteers, who had been very active prior to the onset of Covid-19. Some volunteers had retired during the extended Covid restrictions, whilst most had maintained contact with GV Hospice and were keen to recommence volunteer activities.

The priority was to reconnect the volunteers and activate the volunteer program. This has since occurred and involved system updates to ensure that GV Hospice policies and processes meet current industry and Covid standards.

In May, GV Hospice celebrated National Volunteer Week by hosting a morning tea to recognise work done by the patient care and opportunity shop volunteers.

In May, GV Hospice celebrated National Volunteer Week by hosting a morning tea to recognise work done by the patient care and opportunity shop volunteers.

The session included topics of interest to the volunteers such as disease and ageing presented by retired GP, Paul O'Dwyer. Jason Watts from Family Care discussed how to access the community support network, and Rachel Kubeil, provided a fascinating account about what's involved in a 'day in the life' of a GV Hospice nurse.

Bec Nicoll finished the educative program with the importance of family support in relation to client care and bereavement. This was followed by an official presentation of volunteer certificates by our president, Jeanette Powell.

Palliative Care Week followed the following week a GV Hospice Breakfast event invited our partners in care to rebuild relationships challenged by Covid lockdowns and restrictions, this included attendance from our neighbours, community partners and medical professionals.



Volunteer Week morning tea for patient care and opportunity shop volunteers



Palliative Care Week breakfast held at Welsford St office



Committee of Management member
Terri Cowley

We also had an exhibition at the Shepparton library and One FM breakfast host, Terri Cowley brought "Palliative Care Week" to the community.

She held daily interviews from consultant Dr Siva Subramaniam, Client Tasha Sidebottom, Palliative Care Specialist staff, and Palliative Care Victoria CEO Violet Platt

In subsequent weeks there have been combined training events that led to enquiries from two of our op shop volunteers who intend to take on dual roles - in the shop and as client care volunteers.

Update training modules came from the Palliative Care Victoria training package and a workshop was held on covid-19 prevention strategies provided by hospice nurse, Marjo Reijnen.



Registered nurse Marjo Reijnen
educating volunteers on Covid-19
prevention.

The Shepparton Adviser and journalists from Shepparton Newspaper were highly supportive of our work during May and this involvement generated public interest in our work and presented us with opportunities to boost our social media reach.

Looking forward, we are planning to recruit and induct a new group of client care volunteers who will join our existing group of five fully trained patient volunteers. Plans are also afoot for other GV Hospice activities, including a hospice memorial service later on in the year.

Volunteer & Community Engagement: Maree Chin

Volunteers Are The Essential Ingredient

Whilst GV Hospice is often referred to as a family, Annette McDougall likes to use a fruit cake analogy. 'We need sultanas and cherries like the staff and committee of management, but we also need eggs, nuts and flour... and that's the volunteers. They bind and keep the cake together'.

Between them, Rob and Annette McDougall have contributed over 40 years' service to GV Hospice and the wider community. They recently recruited Rob's brother, Peter to assist in the opportunity shop. Pete, like Rob and Annette does not like to be acknowledged for the voluntary work they do. They say it's something they do because they can.

Rob is one of our Client Care volunteers, and he's a mentor for the L2P driving program at Berry Street. He's also part of the Community Visitors Scheme in Benalla which is something he's been doing for 20 years alongside his work with Hospice.

Annette has been a volunteer for the "Make a Wish Foundation" for 25 years. Annette became involved with hospice after John Hetherington mentioned that hospice needed their help. She said she started off by doing banking for the Op Shop on Fridays.

From there the McDougall family have done everything from providing companionship, to retail work, cleaning and furniture removal.

Along the way they say they've met some amazing people: volunteers, staff and clients who all have their own stories. For them that's rewarding enough and a large part of why they do what they do.

"We're just the worker ants and that's the way we like it. We prefer to be anonymous because if isn't done that way it seems to spoil it. We see ourselves as part of a team."

'We have friends who do similar things and we're part of a group that likes to do practical things to help others. That's what's wrong with recognition, it's a group effort not a single contribution.'



Volunteer: Annette McDougall

New Building New Era



July 2021 saw a beginning to construction of the Goulburn Valley Hospice Care Service purpose built specialist palliative care hub.

The site is cleared and dedicated planning from the Committee of Management and the vision of Faye Hosie has started to take shape. John Beaver, Vice President and Chair of building committee provided leadership and oversight for the ongoing construction of the new site.

The project engaged local contractors at all stages of the building redevelopment from design to construction and fit out.

During the second half of 2021 the bones of the building were put in place, framing was erected, the large concrete panels installed and all the underground earthworks finalised.

Work continued in 2022 to produce a building that would provide a welcoming, comfortable home not only for the dedicated staff of Goulburn Valley Hospice Care Service, but for the many volunteers that have given so much to the service over the years.

The hope of providing access to our clients, carers and family members to a Palliative care Hub with space to meet with clinical or supportive care team members was growing by the week.

From communal areas within the building to hold support groups or larger meetings, to the comfortable family rooms for one on one or smaller groups the feeling of care and compassion is being achieved.



Fundraising Events

Goulburn Valley Hospice Rallye Committee 26th Car Rallye success



The 26th edition of the annual Goulburn Valley Hospice Rallye has been run and won on 30th April and 1 May, 2022.

Kelvin Maude, Chair of the rally committee, said the result was very satisfying. “We had a fantastic weekend. Thirty-six cars and 85 people entered the event. Saturday night saw spirited bidding on auction items, and the major raffle attracted record ticket sales.

Add to that a number of significant donations, and we’ll see this year’s event contribute over \$100,000 to GV Hospice Care”

“Perhaps more significantly, across the 26 years of this event the total funds raised is now over \$1 million dollars” he said.

Jeanette Powell, President of Goulburn Valley Hospice Care Committee of Management thanked the Rallye committee, entrants, sponsors and donors for this year’s amazing and very generous donation and continued support over the past 26 years. The funds raised by this event and other community groups ensures the community continues to have access to a much needed free, 24 hr. 7 days a week specialist Palliative Care Service.

The rally is a navigational challenge on sealed roads, this year taking in the stunning scenery of the North East high country. Competitors travelled from Shepparton to Wodonga on Day 1, via Glenrowan, Milawa, Beechworth, Yackandandah, Tangambalanga, the Hume Weir and Bonegilla. Day 2 delivered more stunning scenery en route to lunch at Chrismont Winery at Cheshunt via the Kiewa Valley, Myrtleford, Oxley, King Valley and Whitfield.

The winners of this years rally were Jill and Kelvin Maude, driving a 2010 Skoda Octavia RS. The teams event was won by Rocky Varapodio, Reg Qemal and Jill Maude driving a 2020 BMW X5, a 1990 VN Group A Holden Commodore, and a 2010 Skoda Octavia RS respectively.

The most popular vehicle award was won by the 1922 Bentley 3ltr Tourer campaigned by Geoff and Madeleine Adams.



Chris Terdich - 1924
Bugatti Type 23

Chair Person: Kelvin Maude
(Please contact for information of next event)

Charity Skeeta Memorial Ride

This year the Charity Skeeta Memorial ride completed its 9th year donating \$6,400 following a weekend of adventure and fun.

The group uses adventure and Honda postie bikes to raise funds each year for GV Hospice Care. Led by their leader "King" Robert Palma, a social group of 30 participants come together annually to give back and make a difference to their community.

The group gathered in the remote in the Victorian Alps, Wonnangatta Station to further boost their funds with a Charity Auction.

This year's generous donation adds to almost \$40,000 that the Steekta Team has raised for GV Hospice Care over their years of involvement.

Each year the organisers of this event spend 6 weeks preparing the bikes and gathering the items for auction.

GV Hospice Care wishes to thank the Skeeta's for their time and contribution to the provision of palliative care services at GV Hospice Care.

Robert Palma



Brothers, Steve & Ross Threlfall



GVHCS Staff and Skeeta Members

Friend of Hospice

This year the Friends of Hospice have continued to meet and consider options for responding to the challenges that Covid has provided them. After their successful fund-raising event "Afternoon Tea with Friends" we have progressed plans for an Afternoon Tea event to be hosted in the Spring of 2022.

The group continues to meet when able and has considered their learnings from previous events including smaller afternoon tea gatherings, and their ability to continue to contribute to the fund raising for GV Hospice.

We thank the ongoing support of our hostesses and long time sponsors.

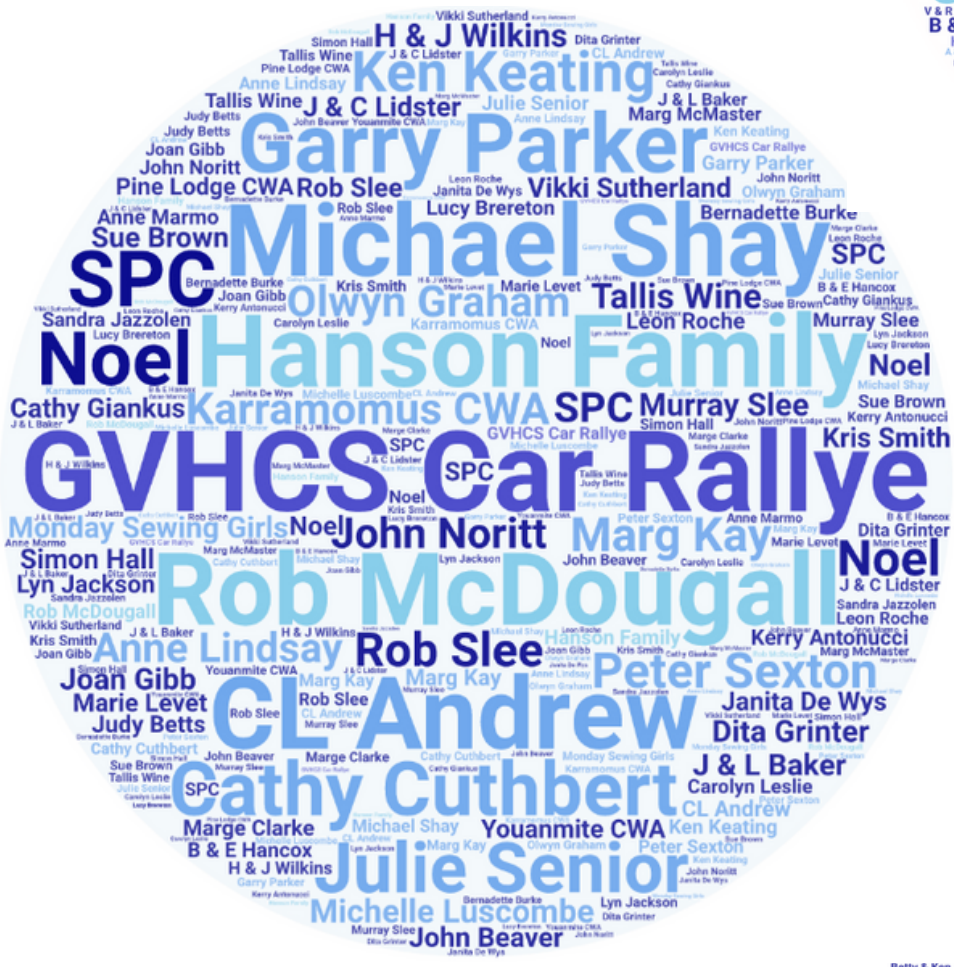
Acting President: Gloria Baker



"Afternoon Tea Hostesses"
Mary Cross, Ruth Ball and Gloria Baker
May 2022

Donations & Gifts

We thank our generous donors. The money and services you give allow us to provide quality care 24 hours a day, 7 days a week.



"Please accept this gift...to support the wonderful care you provide to individuals and family in our community."

"A token of our appreciation, please accept our donation to your absolutely wonderful service."



FACES OF HOSPICE

Committee of Management

Jeanette Powell President

John Beaver Vice President

Michelle Luscombe Secretary

Greg Luscombe Treasurer

Paul O'Dwyer

Robert Sands

Les Young

Michael Blake

Ric Sofra

Lindsay Symons

David Shipston

Terri Cowley New Member (Nov 2021)

John Hetherington Resigned (Nov 2021)

Employees

Faye Hosie Executive Manager - Resigned (Feb 2022)

Kaye Gall Interim Executive Manager (Jan 2022-)

Leanne Daldy Human Resources Manager

Dorothy Nesson Quality & Innovation Co-Ordinator - Resigned (Mar 2022)

Maree Chin Community Engagement & Volunteer Co-Ordinator (Mar 2022)

Clinical Team

Sharon Bover Resigned (Aug 2021)

Carly James Clinical Manager

Annie Jorgensen Acting Clinical Manager (Feb 2022)

Nursing Staff

Rachael Kubeil

Louise Moylan

Marjo Reijnen (Dec 2022)

Shirley Taylor

Kerrie Fitzpatrick

Narelle Graham

Ainsley May Resigned (Jan 2022)

Administration Staff

Tracey Kerr

Madison Nicholson

Elouise Pettie Administration Trainee

Tracy Lyle Resigned (Aug 2021)

Ross Johnstone

Support Team

Juliette Buchanan

Bec Nicoll

Tanya Holt Resigned (Aug 2021)

Opportunity Shop Staff

Darlene Crossley

Nancy Sessions

Brian Clarke

Casual:

Annette McDougall

Peter McDougall

Lyn Gilchrist

FACES OF HOSPICE

Volunteers

Client Care Volunteers

Marie Colbert
Val Gibbs
Lynne Lowe
Annette McDougall

Wendy Cook
Rodney Kelley
Marija Matejic
Rob McDougall

Lorraine Noonan
Jenny Sim
Jan Sabri
Gail Van Zeist

Friends of Hospice

Gloria Baker
Ruth Ball
June Brewer
Wendy Cook
Mary Cross

Ella Egan
Pat Gibson
Glenys Holyman
Kate Leak
Barbara Lorains

Peta McKenzie
Margaret McMaster
Ann Starritt
Valerie Kerkhof
Christine Willis

Opportunity Shop

Lorrel Armitage
Helen Bassani
Maxine Beaver
Helen Beckham
Victoria Bishop
Rita Bloomfield
Helen Gray
Glen Burdekin
Celie Cameron
Helen Colley
Maria Conti
Claire Crawford
Darryle Crossman
Kimberley Dagger
Susan Dervish
Barbara Doherty

Robyn Fucci
Sharon Geraghty
Lyn Gilchrist
Brian Griffiths
Jan Harrap
Robyn Harrap
Judy Hepworth
Willie Johnson
Rodney Kelley
Annette McDougall
Rob McDougall
Peter McDougall
Jill McCormack
Audrey McLaren
Jill Myers

Val Matthews
Campbell Nightingale
Jenny Nightingale
Sharyn Oxenbury
Mary Pell
Barbara Pilkington
Joyleen Sutherland
Sonia Stratchan
Virigina Trewin
Margaret Wallace
Gwen Wallace
Annie Wilson
Pamela Wood
Moniqua Wright
Val Wright

MINUTES OF THE ANNUAL GENERAL MEETING



Minutes of the 33rd Annual General Meeting of Goulburn Valley Hospice Care Service, held on Wednesday 10th November 2021 at 5.30pm at 32 Packham Street, Shepparton.

Present: Mrs. Jeanette Powell, Mr. Lindsay Symons, Dr. John Hetherington, Mr. John Beaver, Mrs. Michelle Luscombe, Mr. Robert Sands, Dr. Paul O'Dwyer, Mr. Ric Sofra, Mr. Michael Blake, Mr. Les Young, Mr. Greg Luscombe

- 1.0 Acknowledgment: The President Jeanette Powell acknowledged the Traditional Custodians of the land on which we hold our meeting.
- 2.0 Welcome: The President Jeanette Powell welcomed everyone and commenced the meeting at 5.30pm.
- 3.0 Apologies: David Shipston, Faye Hosie, Terri Cowley, Matt Sharp – CEO, GV Health, Hon Damian Drum (Member for Nicholls), Peter Harriott – CEO, Greater Shepparton City Council
- 4.0 2020 AGM: The minutes of the 2020 AGM held on Wednesday 11th November 2020 were received as a true and correct record.

Moved: Les Young

Seconded: Michael Blake

The Minutes were confirmed.

- 5.0 President's Report: The President's Report was distributed prior to the meeting and also delivered verbally outlining key events and achievements for 2021.

Moved: Jeanette Powell

Seconded: Dr Paul O'Dwyer

The Report was accepted.

- 6.0 Treasurer's Report: The Treasurer's Report including audited financial statements for the financial year ended 30 June 2021 was distributed prior to the meeting and was delivered by Greg Luscombe.

Moved: Greg Luscombe

Seconded: Rob Sands

The Financial Report was accepted.

- 7.0 Executive Manager's Report: The Executive Manager's Report was distributed prior to the meeting and delivered verbally outlining key events and achievements for 2021 and was delivered by Carly James in Faye Hosie's absence.

Moved: Les Young

Seconded: John Beaver

The Report was accepted.

- 8.0 Fundraising Reports: The Opportunity Shop Report was distributed prior to the meeting.

Moved: John Beaver

Seconded: Lindsay Symons

The Report was accepted.

Fundraising Reports: The Friends of Hospice Report was distributed prior to the meeting.

Moved: Dr John Hetherington

Seconded: Dr Paul O'Dwyer

The Report was accepted.

9.0 Appointment of Auditor: It was agreed that Goulburn Murray Audit Services should be re-appointed as Auditor of GVCHS for the 2022 financial year.

Moved: Greg Luscombe Seconded: Rob Sands

10.0 Annual membership subscription for 2022:

In accordance with the rules of the Association, it was agreed that the Annual membership subscription for the 2021 financial year be set at \$10 for members and \$2 for volunteers.

Moved: Rob Sands Seconded: Greg Luscombe

11.0 Election of Committee of Management: The election of all positions yielded the following results:

The President declared all positions vacant.

Ms Carly James stated that the Nomination Papers have been received from the following people:
Hon. Jeanette Powell, Mr Lindsay Symons, Terri Cowley, John Beaver, Dr Paul O'Dwyer, Greg Luscombe, Michelle Luscombe, Robert Sands, Les Young, Michael Blake, Patrick Sofra, David Shipston.

As the number of nominations did not exceed the number to be elected it was moved that these nominations be accepted.

Mrs Jeanette Powell resumed the Chair stating that the election of office bearers would take place at a Special Meeting of the Committee of Management to be held at the conclusion of the 2021 AGM.

12.0 Acknowledgement of the 2020/21 Service Certificates:

The President advised that the following members are acknowledged for their continuous volunteering service:

25 Years:

Margaret Watts

20 Years:

April Halliday, Marija Matejic, Val Matthews, Annette McDougall, Rob McDougall

15 Years:

Annie Wilson, Sharon Bover

10 Years:

Gwen Chapman, Kerrie Fitzpatrick

13.0 Closure and Thanks:

The President closed the meeting, thanking everyone for their continued support.

Meeting Closed: 6.30pm

**GOULBURN VALLEY HOSPICE CARE
SERVICES INC.**

ABN 17 667 985 593

FINANCIAL REPORT
FOR THE YEAR ENDED 30 JUNE 2022

GOULBURN VALLEY HOSPICE CARE SERVICES INC.
ABN 17 667 985 593

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GOULBURN VALLEY HOSPICE CARE SERVICES INC
ABN 17 667 985 593

COMMITTEE'S REPORT

Your committee members submit the financial report of Goulburn Valley Hospice Care Services Inc for the financial year ended 30 June 2022.

Committee Members

The names of the committee members in office at anytime during or since the end of the year are:

Mrs Jeanette Powell, President
Mr Lindsay Symons, Vice President
Mr Greg Luscombe, Treasurer
Mrs Michelle Luscombe, Secretary
Dr Paul O'Dwyer
Mr Les Young
Mr Robert Sands
Mr Michael Blake
Mr John Beaver
Mr Patrick Sofra
Mr. David Shipston
Mrs Terri Cowley (Appointed Nov 2021)
Mrs Wendy Cook (Resigned Nov 2021)
Dr John Hetherington (Resigned Nov 2021)

Principal Activities

The principal activities of the association during the financial year were:

- The provision of Palliative Care Services to terminally ill patients within the City of Greater Shepparton.

Significant Changes

No significant change in the nature of these activities occurred during the financial year.

Operating Result

The profit after providing for income tax amounted to \$1,219,792.

Events subsequent to the End of the Reporting Period

There are no matters or circumstances that have arisen since the end of the financial year that have significantly affected or may significantly alter the operations of the association, the results of those operations or the state of affairs of the association, in future years.

Signed in accordance with a resolution of the members of the committee:



Mrs Jeanette Powell, President



Mr Greg Luscombe, Treasurer

Dated:19/10/2022

GOULBURN VALLEY HOSPICE CARE SERVICES INC.
ABN 17 667 985 593

INCOME STATEMENT
FOR THE YEAR ENDED 30 JUNE 2022

	Note	2022 \$	2021 \$
Revenue and other income	2	3,025,066	2,875,496
Depreciation and amortisation	14(a)	(105,025)	(114,467)
Employee benefits expenses	3	(1,324,942)	(1,461,673)
Fundraising expenses		(11,704)	(13,406)
Motor vehicle expenses		(18,210)	(18,614)
Nursing operations		(16,581)	(24,342)
Other expenses from ordinary activities		<u>(328,813)</u>	<u>(306,060)</u>
Profit before income tax		1,219,792	936,933
Income tax expense	1(a)	<u>-</u>	<u>-</u>
Profit for the year		<u>1,219,792</u>	<u>936,933</u>
Profit attributable to members of the entity		<u>1,219,792</u>	<u>936,933</u>

The accompanying notes form part of these financial statements.

GOULBURN VALLEY HOSPICE CARE SERVICES INC.
ABN 17 667 985 593

STATEMENT OF COMPREHENSIVE INCOME
FOR THE YEAR ENDED 30 JUNE 2022

	Note	2022 \$	2021 \$
Profit for the year		1,219,792	936,933
Other comprehensive income:		<u> </u>	<u> </u>
Other comprehensive income for the year, net of tax		<u> -</u>	<u> -</u>
Total comprehensive income for the year		<u><u>1,219,792</u></u>	<u><u>936,933</u></u>
Total comprehensive income attributable to members of the entity		<u><u>1,219,792</u></u>	<u><u>936,933</u></u>

The accompanying notes form part of these financial statements.

GOULBURN VALLEY HOSPICE CARE SERVICES INC.
ABN 17 667 985 593

STATEMENT OF FINANCIAL POSITION

AS AT 30 JUNE 2022

	Note	2022 \$	2021 \$
ASSETS			
CURRENT ASSETS			
Cash and cash equivalents	5	2,453,026	4,580,528
Accounts receivable and other debtors	6	81,957	-
TOTAL CURRENT ASSETS		2,534,982	4,580,528
NON-CURRENT ASSETS			
Property, plant and equipment	7	7,685,394	4,534,793
TOTAL NON-CURRENT ASSETS		7,685,394	4,534,793
TOTAL ASSETS		10,220,376	9,115,321
LIABILITIES			
CURRENT LIABILITIES			
Accounts payable and other payables	8	66,809	88,041
Borrowings	9	1,256	(29)
Provisions	10	167,724	152,552
TOTAL CURRENT LIABILITIES		235,789	240,564
NON-CURRENT LIABILITIES			
Provisions	10	12,998	122,959
TOTAL NON-CURRENT LIABILITIES		12,998	122,959
TOTAL LIABILITIES		248,787	363,524
NET ASSETS		9,971,589	8,751,797
MEMBERS' FUNDS			
Retained earnings		9,971,589	8,751,797
TOTAL MEMBERS' FUNDS		9,971,589	8,751,797

The accompanying notes form part of these financial statements.

GOULBURN VALLEY HOSPICE CARE SERVICES INC.
ABN 17 667 985 593

STATEMENT OF CHANGES IN EQUITY
AS AT 30 JUNE 2022

	Retained Earnings \$	Total \$
Balance at 1 July 2020	7,814,864	7,814,864
Comprehensive income		
Profit attributable to members	936,933	936,933
Total comprehensive income for the year attributable to members of the association	<u>936,933</u>	<u>936,933</u>
Balance at 30 June 2021	<u>8,751,797</u>	<u>8,751,797</u>
Balance at 1 July 2021	8,751,797	8,751,797
Comprehensive income		
Profit attributable to members	1,219,792	1,219,792
Total comprehensive income for the year attributable to members of the association	<u>1,219,792</u>	<u>1,219,792</u>
Balance at 30 June 2022	<u>9,971,589</u>	<u>9,971,589</u>

The accompanying notes form part of these financial statements.

GOULBURN VALLEY HOSPICE CARE SERVICES INC.
ABN 17 667 985 593

STATEMENT OF CASH FLOWS
FOR THE YEAR ENDED 30 JUNE 2022

	Note	2022	2021
		\$	\$
Cash flows from operating activities			
Government grants		2,581,762	2,024,830
Donations received		220,109	275,798
Op Shop revenue		357,953	367,904
Interest received		12,611	38,989
Fund raising revenue		54,953	61,150
Other revenue		106,896	106,825
Payments to suppliers & employees		<u>(1,896,943)</u>	<u>(1,780,550)</u>
Net cash provided by operating activities	13(b)	<u>1,437,342</u>	<u>1,094,946</u>
Cash flows from investing activities			
Payment for Property, plant & equipment		<u>(3,564,844)</u>	<u>(238,539)</u>
Net cash provided by (used in) investing activities		<u>(3,564,844)</u>	<u>(238,539)</u>
Net cash provided by financing activities			
		<u>-</u>	<u>-</u>
Net increase (decrease) in cash held		(2,127,502)	856,407
Cash and cash equivalents at beginning of financial year		<u>4,580,528</u>	<u>3,724,121</u>
Cash and cash equivalents at end of financial year	13(a)	<u>2,453,026</u>	<u>4,580,528</u>

The accompanying notes form part of these financial statements.

GOULBURN VALLEY HOSPICE CARE SERVICES INC.
ABN 17 667 985 593

NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 30 JUNE 2022

1. SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES

The committee have prepared the financial statements on the basis that the association is a non-reporting entity because there are no users who are dependent on its general purpose financial statements. These financial statements are therefore special purpose financial statements that have been prepared in order to meet the requirements of the *Associations Incorporation Reform Act 2012 (VIC)* and *Australian Charities and Not-for-profit Act 2012*. The association is a not-for-profit entity for financial reporting purposes under Australian Accounting standards.

The financial statements have been prepared in accordance with the mandatory Australian Accounting Standards applicable to entities reporting under the *Associations Incorporation Reform Act 2012 (VIC)* and *Australian Charities and Not-for-profit Act 2012* and the significant accounting policies below, which the committee have determined are appropriate to meet the needs of members. Such accounting policies are consistently applied which those of previous periods unless stated otherwise.

The financial statements, except for the cash flow information, have been prepared on an accrual basis and are based on historical costs unless otherwise stated in the notes. Material accounting policies adopted in the preparation on these financial statements are presented below and have been consistently applied unless stated otherwise.

(a) Income Tax

Under Subdivision 50 of the *Income Tax Assessment Act 1997*, the entity is exempt from the payment of income tax.

(b) Property, Plant and Equipment

Each class of property, plant and equipment is carried at cost or fair value less, where applicable, any accumulated depreciation and impairment losses.

The carrying amount of plant and equipment is reviewed annually by the committee to ensure it is not in excess of the recoverable amount from those assets. The recoverable amount is assessed on the basis of expected net cash flows that will be received from the asset's employment and subsequent disposal. The expected net cash flows have been discounted to their present values in determining recoverable amounts.

The cost of fixed assets constructed within the entity includes the cost of materials, direct labour, borrowing costs and an appropriate proportion of fixed and variable overheads.

Subsequent costs are included in the assets' carrying amount or recognised as a separate asset, as appropriate, only when it is probable that future economic benefits associated with the item will flow to the Association and the cost of the item can be measured reliably. All other repairs and maintenance are charged to the statement of comprehensive income during the financial period in which they are incurred

GOULBURN VALLEY HOSPICE CARE SERVICES INC.
ABN 17 667 985 593

NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 30 JUNE 2022

Depreciation

The depreciable amount of all fixed assets are depreciated on a straight line basis over the useful lives of the assets to the association commencing from the time the asset is held ready for use. Leasehold improvements are depreciated over the shorter of either the unexpired period of the lease or the estimated useful lives of the improvements. The depreciation rates used for each class of asset are:

Buildings & building improvements:	2.50%
Motor vehicle:	18 - 22.50%
Plant & equipment:	7 - 50%

(c) Employee Benefits

Provision is made for the association's liability for employee benefits arising from services rendered by employees to the end of the reporting period. Employee benefits that are expected to be settled within one year have been measured at the amounts expected to be paid when the liability is settled, plus any related on-costs. Employee benefits payable later than one year have been measured at the present value of the estimated future cash outflows to be made for those benefits

(d) Cash and Cash Equivalents

Cash and cash equivalents include cash on hand and deposits held at call with banks.

(e) Revenue and Other Income

Revenue is measured at the fair value of the consideration received or receivable. Revenue from the sale of goods is recognised at the point of delivery as this corresponds to the transfer of significant risks and rewards of ownership of the goods and the cessation of all involvement in those goods. Revenue relating to the provision of services is determined with reference to the stage of completion of the transaction at reporting date and where the outcome of the contract can be estimated reliably. Stage of completion is determined with reference to the services performed to date as a percentage of total anticipated services to be performed. Where the outcome cannot be estimated reliably, revenue is recognised only to the extent that related expenditure is recoverable. Interest revenue is accrued on a time basis, by reference to the principal outstanding and at the effective interest rate applicable, which is the rate that exactly discounts estimated future cash receipts through the expected life of the financial asset to that asset's net carrying amount.

All revenue is stated net of the amount of goods and services tax (GST).

(f) Goods and Services Tax (GST)

Revenues, expenses and assets are recognised net of the amount of GST, except where the amount of GST incurred is not recoverable from the Australian Taxation Office. In these circumstances the GST is recognised as part of the cost of acquisition of the asset or as part of an item of the expense. Receivables and payables in the statement of financial position are shown inclusive of GST.

Cash flows are presented in the cash flow statement on a gross basis, except for the GST component of investing and financing activities, which are disclosed as operating cash flows.

GOULBURN VALLEY HOSPICE CARE SERVICES INC.
ABN 17 667 985 593

NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 30 JUNE 2022

	Note	2022 \$	2021 \$
2. REVENUE			
Rendering of Services:			
Grants		2,581,762	2,024,830
Interest		12,611	38,989
Donations		220,109	275,798
Fundraising revenue		54,953	61,150
		2,869,435	2,400,767
Other Sources:			
Op Shop revenue		357,953	367,904
Other revenue		108,897	106,825
Loss on sale of non-current assets		(309,218)	-
		157,631	474,729
		3,027,066	2,875,496
3. PROFIT FOR THE YEAR			
Expenses:			
Salaries and wages		1,295,917	1,300,055
Superannuation expense		107,232	126,017
Transfer from/(to) provisions for employee entitlements		(94,789)	18,055
Workcover		16,583	17,546
		1,324,942	1,461,673
4. REMUNERATION OF AUDITORS			
Auditing services		3,700	3,600
Other services - related practice of the auditor		1,580	1,530
		5,280	5,130
5. CASH AND CASH EQUIVALENTS			
Cash on hand		919	253
ANZ Classic Business Account		52,678	386,654
Bendigo Bank Club Account		113,573	459,729
High Yield Investment Account		243,117	693,943
Goulburn Valley Hospice Care		4,634	-
DHS Contingency Fund		1,998,258	3,000,102
Term Deposit		39,847	39,847
		2,453,026	4,580,528

GOULBURN VALLEY HOSPICE CARE SERVICES INC.
ABN 17 667 985 593

NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 30 JUNE 2022

	Note	2022 \$	2021 \$
6. ACCOUNTS RECEIVABLE AND OTHER DEBTORS			
Good and services tax		81,957	-
		<u>81,957</u>	<u>-</u>
7. PROPERTY, PLANT AND EQUIPMENT			
102 Building Costs - WIP		3,752,876	-
Land & buildings at cost		1,909,203	1,905,843
		<u>1,909,203</u>	<u>1,905,843</u>
Improvements at cost		2,238,563	2,791,091
Less accumulated depreciation		(375,701)	(359,380)
		<u>1,862,861</u>	<u>2,431,711</u>
Total land and buildings		<u>7,524,940</u>	<u>4,337,554</u>
Plant & equipment at cost		468,073	458,563
Less accumulated depreciation		(414,402)	(394,652)
		<u>53,671</u>	<u>63,911</u>
Motor vehicles at cost		367,335	367,335
Less accumulated depreciation		(260,552)	(234,007)
		<u>106,783</u>	<u>133,328</u>
Total plant and equipment		<u>160,454</u>	<u>197,239</u>
Total property, plant and equipment		<u>7,685,394</u>	<u>4,534,793</u>
(a) Movement in carrying amounts			
For disclosure on movement in carrying amounts please refer to note 14(a) in the end of this financial report.			
8. ACCOUNTS PAYABLE AND OTHER PAYABLES			
Good and services tax		-	28,336
Payroll liabilities		24,450	-
Trade creditors		42,359	59,705
		<u>66,809</u>	<u>88,041</u>
9. BORROWINGS			
Bendigo Business Credit Card		1,256	(29)
		<u>1,256</u>	<u>(29)</u>
10. PROVISIONS			
Provision for annual leave		89,572	133,667
Provision for long service leave		91,150	141,844
		<u>180,722</u>	<u>275,511</u>

GOULBURN VALLEY HOSPICE CARE SERVICES INC.
ABN 17 667 985 593

NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 30 JUNE 2022

	Note	2022 \$	2021 \$
Analysis of Total Provisions			
Current		167,724	152,552
Non-current		12,998	122,959
		180,722	275,511
11. EVENTS AFTER THE REPORTING PERIOD			
The committee members are not aware of any significant events since the end of the reporting period.			
12. ASSOCIATION DETAILS			
The registered office and principal place of business of the association is: Goulburn Valley Hospice Care Service Inc. 102 Balaclava Road, Shepparton, VIC, 3630			
13. CASH FLOW INFORMATION			
(a) Reconciliation of Cash			
Cash at the end of financial year as shown in the Statement of Cash Flows is reconciled to the related items in the statement of financial position as follows:			
Cash		919	253
Cash at Bank		414,002	1,540,326
Cash on deposit		2,038,105	3,039,949
		2,453,026	4,580,528
(b) Reconciliation of cash flow from operations with profit			
Profit after income tax		1,219,791	936,933
Non-cash flows in profit:			
Depreciation and amortisation expenses		105,025	114,467
Changes to/(from) provision of employee entitlements		(94,789)	18,055
(Profit)/Loss on sale of Non-current assets		309,218	-
Changes in Assets & Liabilities:			
Increase/(Decrease) in GST liability		(110,293)	(1,805)
Increase/(Decrease) in trade creditors		8,389	27,295
Net cash provided by operating activities		1,437,342	1,094,946

GOULBURN VALLEY HOSPICE CARE SERVICES INC.

ABN 17 667 985 593

**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 30 JUNE, 2022**

14. (a) MOVEMENT IN CARRYING AMOUNTS

Movements in carrying amounts for each class of property, plant and equipment.

	WIP	Land & buildings at cost	Improvements at cost	Plant & equipment at cost	Motor vehicles at cost	Total
	\$	\$	\$	\$	\$	\$
Balance at 1 July 2020	-	1,905,843	2,284,544	81,551	138,783	4,410,721
Additions	-	-	207,216	7,379	23,945	238,539
Disposals	-	-	-	-	-	-
Depreciation expense	-	-	(60,048)	(25,019)	(29,400)	(114,467)
Carrying amount at 30 June 2021	-	1,905,843	2,431,712	63,911	133,328	4,534,793
Balance at 1 July 2021	-	1,905,843	2,431,712	63,911	133,328	4,534,793
Transfer	202,479	-	(202,479)	-	-	-
Additions	3,550,397	3,360	1,577	9,510	-	3,564,844
Disposals	-	-	(309,218)	-	-	(309,218)
Depreciation expense	-	-	(58,729)	(19,750)	(26,545)	(105,025)
Carrying amount at 30 June 2022	3,752,876	1,909,203	1,862,861	53,671	106,783	7,685,394

GOULBURN VALLEY HOSPICE CARE SERVICES INC.
ABN 17 667 985 593

RESPONSIBLE PERSONS DECLARATION

Per section 60.15 of the Australian Charities and Not-for-profits Commission Regulation 2013

The responsible persons declare that in the responsible persons' opinion:

- (a) there are grounds to believe that the registered entity is able to pay all of its debts, as and when they become due and payable; and
- (b) the financial statements and notes satisfy the requirements of the *Australian Charities and Not-for-profits Commission Act 2012*.

Signed in accordance with subsection 60.15(2) of the *Australian Charities and Not-for-profit Commission Regulation 2013*.



Mrs Jeanette Powell, President



Mr Greg Luscombe, Treasurer

Dated: 19/10/2022



GOULBURN VALLEY HOSPICE CARE SERVICES INC

ABN 17 667 985 593

**INFORMATION OTHER THAN THE FINANCIAL REPORT - DISCLAIMER
FOR THE YEAR ENDED 30 JUNE 2022**

The additional information following, being the Profit and Loss Statement is in accordance with the books and records of the client which have been subjected to the auditing procedures applied in our statutory audit of the client for the financial year ended 30 June 2022.

It will be appreciated that our statutory audit did not cover all details of the additional financial information.

Accordingly, we do not express an opinion on such financial information and we give no warranty of accuracy or reliability in respect of the information provided. Neither the firm nor any member or employee of the firm undertakes responsibility in any way whatsoever to any person (other than Goulburn Valley Hospice Care Services Inc) in respect of such information, including any errors or omissions therein however caused.

A handwritten signature in black ink, appearing to read "A. Purtill".

Adam Purtill RCA 419507

Date: 11 October 2022

160 Welsford Street Shepparton, VIC 3630

GOULBURN VALLEY HOSPICE CARE SERVICES INC.
ABN 17 667 985 593

PROFIT AND LOSS STATEMENT
FOR THE YEAR ENDED 30 JUNE 2022

	2022	2021
	\$	\$
INCOME		
Interest received	12,611	38,989
Other revenue	10	309
Reimburse of expenses	-	561
Grants	2,581,762	2,024,830
Donations to Hospice	220,109	275,798
Fund raising activities	54,953	61,150
Op Shop revenue	357,953	367,904
Rental income	106,887	105,955
Loss on sale of non-current assets	(309,218)	-
	3,025,066	2,875,496
LESS EXPENDITURE		
Accruals - annual & long service leave	(94,789)	18,055
Consulting services	28,826	41,109
Depreciation - improvements	58,729	60,048
Depreciation - plant & equipment	19,750	25,019
Depreciation - motor vehicles	26,545	29,400
Education costs	8,685	2,214
Fund raising expenses	11,704	13,406
General administration	123,861	104,690
I.T consulting	53,177	53,515
Human resources	20,980	5,806
Motor vehicle expenses	18,210	18,614
Nursing operations	16,581	24,342
Program	1,528	397
Purchase of services	5,737	5,285
Repairs and maintenance	18,360	25,106
Salaries and wages	1,419,731	1,443,618
Security	17,709	9,237
Waste disposal and cleaning	18,821	22,533
Welsford street - office rental	31,129	21,891
Welsford street - improvements	-	14,274
	1,805,275	1,938,563
NET OPERATING PROFIT	1,219,792	936,933

These statements should be read in conjunction with the attached disclaimer report.

INDEPENDENT AUDITOR'S REPORT

To the Members of Goulburn Valley Hospice Care Services Inc Report on the Audit of the Financial Report

Opinion

I have audited the financial report of Goulburn Valley Hospice Care Services Inc, which comprises the balance sheet as at 30 June 2022, the income statement, statement of changes in equity and statement of cash flows for the year then ended, and notes to the financial statements, including a summary of significant accounting policies, and the responsible entities' declaration.

In my opinion the financial report of Goulburn Valley Hospice Care Services Inc has been prepared in accordance with Division 60 of the *Australian Charities and Not-for-profits Commission Act 2012*, including:

(a) giving a true and fair view of the registered entity's financial position as at 30 June 2022 and of its financial performance for the year then ended; and

(b) complying with Australian Accounting Standards and Division 60 of the *Australian Charities and Not-for-profits Commission Regulation 2013*.

Basis for Opinion

I conducted my audit in accordance with Australian Auditing Standards. My responsibilities under those standards are further described in the *Auditor's Responsibilities for the Audit of the Financial Report* section of my report. I am independent of the registered entity in accordance with the ethical requirements of the Accounting Professional and Ethical Standards Board's APES 110 *Code of Ethics for Professional Accountants* (the Code) that are relevant to our [my] audit of the financial report in Australia. I have also fulfilled my other ethical responsibilities in accordance with the Code.

I believe that the audit evidence I have obtained is sufficient and appropriate to provide a basis for my opinion.

Emphasis of Matter – Basis of Accounting

I draw attention to Note 1 of the financial report, which describes the basis of accounting. The financial report is prepared to assist the registered entity with reporting requirements under the *Australian Charities and Not-for-profits Commission Act 2012*. As a result, the financial report may not be suitable for another purpose. My report is intended solely for the registered entity and should not be distributed to or used by parties other than the registered entity. My report is not modified in respect of this matter.

Information Other than the Financial Report and Auditor's Report Thereon

The responsible entities are responsible for the other information. The other information comprises the information included in the registered entity's annual report for the year ended 30 June 2022, but does not include the financial report and my auditor's report thereon.

My opinion on the financial report does not cover the other information and accordingly I do not express any form of assurance conclusion thereon.

In connection with my audit of the financial report, my responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial report or my knowledge obtained in the audit or otherwise appears to be materially misstated.

If, based on the work I have performed, I conclude that there is a material misstatement of this other information, I am required to report that fact. I have nothing to report in this regard.

Responsibilities of Responsible Entities for the Financial Report

The responsible entities of the registered entity are responsible for the preparation and fair presentation of the financial report in accordance with Australian Accounting Standards and the ACNC Act, and for such internal control as the responsible entities determine is necessary to enable the preparation of the financial report that is free from material misstatement, whether due to fraud or error.

In preparing the financial report, responsible entities are responsible for assessing the registered entity's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the responsible entities either intends to liquidate the registered entity or to cease operations or has no realistic alternative but to do so.

The responsible entities are responsible for overseeing the registered entity's financial reporting process.

Auditor's Responsibilities for the Audit of the Financial Report

My objectives are to obtain reasonable assurance about whether the financial report⁵ as a whole is free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes my opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with Australian Auditing Standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of the financial report.

As part of an audit in accordance with the Australian Auditing Standards, I exercise professional judgement and maintain professional scepticism throughout the audit. I also:

- Identify and assess the risks of material misstatement of the financial report, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for my opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the registered entity's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by responsible entities.
- Conclude on the appropriateness of the responsible entities' use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the registered entity's ability to continue as a going concern. If I conclude that a material uncertainty exists, I am required to draw attention in my auditor's report to the related disclosures in the financial report or, if such disclosures are inadequate, to modify my opinion. My conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the registered entity to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial report, including the disclosures, and whether the financial report represents the underlying transactions and events in a manner that achieves fair presentation.

I communicate with the responsible entities regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that I identify during my audit.

Adam Purtill RCA 419507

Date: XX October 2022

160 Welsford Street Shepparton, VIC 3630

Goulburn Valley Hospice Care Service Inc.

102 Balaclava Road, Shepparton VIC 3630

Telephone: 5822 0068

Website: www.gvhospice.com.au | Facebook: @GVHospice

We wish to acknowledge Prominent Group for their
continued support.